Important FAQs about United Way NCA Emergency Assistance Fund

Q. What is the Emergency Assistance Fund?
The Emergency Assistance Fund will provide additional capacity to community-based organizations in the region to deliver economic assistance and access to vital food and basic need supplies to the thousands of school-age children who depend on their school’s meal programs and workers in the region who already have and will be impacted by the temporary loss of income.

United Way NCA’s Emergency Assistance Fund may also be deployed to strengthen the region’s ability to prepare for and respond to a variety of health and other emergencies, as well as to support programs and initiatives that are focused on fighting for the health, education and financial stability of our community.

Q. What is the need?
As businesses and agencies across the region undergo temporary closures and other restrictions, much of the region’s workforce will experience severe reduction in income that they desperately rely on to live. These emergency resources will enable our nonprofit partners to meet the increased demand for economic assistance and access to food and other necessities.

Q. How will my funds be allocated?
Funds will be directed to select organizations in our region that will help our neighbors weather this storm and to meet the increased demand for economic assistance and access to food and other basic necessities.

Q. Who will my funds help?
Funds will help individuals that are most impacted in our community.

Q. When will funds be made available to select nonprofit organizations?
Funds will be made available to select nonprofits organizations in 24-48 hours once we receive them.

Q. Is United Way NCA giving individuals money?
United Way NCA will provide funds to select nonprofit organizations and for this reason, United Way NCA will not directly provide money to individuals.

Q. Is my donation tax deductible?
Yes. Your donation will be tax deductible.
Q. Which nonprofit organizations have been selected?
Initially, United Way NCA’s Emergency Assistance Fund will be directed as follows:

- **Martha’s Table** (202.885.9613) to support food distribution throughout the DMV and 350 families around wage assistance and food insecurity.
- **Northern Virginia Family Service** (571.748.2500) to support their Hunger Resource Center’s food distribution. They are expanding their services to target over 500 school-aged children and their families in their catchment area.
- **Community Service Agency** (202.974.8220) to support affected union workers and their families through emergency wage assistance.
- **Capital Area Food Bank** (202.644.9800) to support their food distribution through pop-up markets in the District of Columbia, Montgomery and Prince George’s Counties in Maryland, and Northern Virginia. Call Capital Area Food Bank Hunger Lifeline at 202.644.9807 (Mon-Fri, 9 am – 5 pm)
- **Arlington Food Assistance Center** (703.845.8486) to support individuals and families with their food and nutrition needs through distribution of pre-bagged groceries.
- **Manna Food Center** (301.424.1130) to meet the nutrition needs of MCPS students and families impacted by school closures and food distribution and delivery to those in need throughout Montgomery County.

Q. Is there a referral service available to help residents in the National Capital Area with basic needs during this time?

2-1-1 is a free, confidential referral and information service that connects those in need to food pantries, health care services, and utility and eviction prevention assistance. Callers also can receive information on mental health counseling, transportation, job training, substance use recovery services, childcare and volunteer opportunities.

Note, not all cell phones are programmed for 2-1-1. Cell phones that are not programmed for 2-1-1 will produce either a “fast busy” or a “not in service” recording. If you cannot reach 2-1-1 from your cell phone, dial the 10-digit number in your jurisdiction:

- Dial 202-463-6211 in the District of Columbia.
- Dial 301-864-7161 in the state of Maryland.
- Dial 800-230-6977 in the Commonwealth of Virginia
- Dial 301-662-2255 (Western Maryland-Frederick)
- Dial 800-492-0618 (within Maryland) Local Government

Q. What other resources are available?
The following other resources are available based on your needs:

**Emergency Assistance Resources:** [Need Help Paying Bills](#) features information on assistance programs for rent, utilities, mortgage payment, debt, and medical bills.

**To Remain Connected:** [Internet Essentials from Comcast](#): Affordable Internet at Home for Eligible Households
Q. How can I stay updated on news about Coronavirus in my region?
To find most current coronavirus-related news, updates and resources in your jurisdiction, visit the links below:
District of Columbia
Montgomery County
Prince George’s County
City of Alexandria
Arlington County
City of Fairfax
City of Falls Church
Fairfax County
Loudoun County
City of Manassas
City of Manassas Park
Prince William County

Q. Where can I get information about COVID-19?
We recommend that you follow credible sources. News about the spread of this disease is constantly changing and, in some cases, is misleading or unreliable. Beware of social media, emails or texts about COVID-19 that may be inaccurate or scams, and stick to reliable sources, included below. The following are vetted, credible resources for your reference:

Centers for Disease Control (CDC):
• General and current COVID-19 information
• How to Protect Yourself
• Early information about COVID-19 shows that some people are at higher risk of getting sick from this illness. This includes older adults and people who have serious chronic medical conditions such as heart disease, diabetes and lung disease. Read here for more information on how to get ready for COVID-19 now.
• What to Do if You are Sick
• Interim Guidance for Businesses & Employers – COVID-19
• Interim Guidance for Community & Faith Leaders – COVID-19
• CDC Video on How to Protect Yourself from COVID-19

World Health Organization (WHO)
Advice for the Public

State Departments of Health
District of Columbia Department of Health
Maryland Department of Health
Virginia Department of Health